

| 利害關係人 | 關注議題 | 溝通方式及管道 |
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| 員工 (包含:直接/間接員工、學生/實習工、國內外移工、勞工代表、各工作職能) | 營運與獲利 員工福利與保障 勞資問題 | 1.禾伸堂集團生活網(不定期) 2.各類投訴信箱與諮詢專線(常設) 3.各部門定期會議(勞資、主管等)(每月或每季) 4.本公司網站利害關係人專區聯絡信箱(常設) |
| 客戶 | 綠色產品資訊 環境議題與責任 勞資關係 | 1.客戶滿意度調查(每年) 2.客戶參訪與認證稽核(不定期) 3.客戶網站與電話、E-Mail 溝通(不定期) 4.本公司網站利害關係人專區聯絡信箱(常設) |
| 供應商 | 衝突礦產揭露 環境管理 有害物質限用管理 | 1.供應商參訪與認證稽核(不定期) 2.本公司網站利害關係人專區聯絡信箱(常設) 3.供應商網站與電話、E-Mail 溝通(不定期) |
| 股東 | 營運與獲利 公司治理 投資計劃 | 1.本公司網站利害關係人專區聯絡信箱(常設) 2.公開資訊觀測站(不定期) 3.年報與年度股東大會(每年) 4.法人股東座談會(每年) |
| 政府 | 公司治理 環境議題與責任 勞資關係 | 1.本公司網站利害關係人專區聯絡信箱(常設) 2.參加說明會/研討會/座談會等(不定期) 3.公文或電話、E-Mail 往來(不定期) |
| 社區 | 公益活動 社會責任 | 1.本公司網站利害關係人專區聯絡信箱(常設) 2.參加社區會議與活動(不定期) |
| 消費者 | 綠色產品資訊 環境議題與責任 | 1.本公司網站利害關係人專區聯絡信箱(常設) 2.公司網站與電話、E-Mail 溝通(不定期) |
| 傳播媒體 | 營運與獲利 社會責任 | 1.本公司網站利害關係人專區聯絡信箱(常設) 2.發佈新聞稿(不定期) 3.公司網站與電話、E-Mail 溝通(不定期) |
| 董事 | 營運與獲利 公司治理 | 1.定期董事會議(定期/不定期) 2.公司網站與電話、E-Mail 溝通(不定期) |
| NGO(非政府組織) | 環境議題與責任 社會公益 | 1.本公司網站利害關係人專區聯絡信箱(常設) 2.外部座談會或研討會(不定期) 3.外部溝通信箱(不定期) 4.禾伸堂基金會(不定期) |

| Stakeholder | Concerned Issues | Communication Channels |
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| Employees (including direct/indirect workers), young workers/learners, foreign and internal migrant workers, worker representatives, staff functions) | <ol style="list-style-type: none"> 1. Company Performances 2. Employee Benefits 3. Labor Relations | <ol style="list-style-type: none"> 1. Holy Stone Internal Website (irregularly) 2. Complaints hotline and E-Mails (permanent) 3. Internal Meetings Within Departments (labors/managers)(every month or quarter) 4. E-mail Contacts on company's Website (permanent) |
| Customers | <ol style="list-style-type: none"> 1. Green Products 2. Environmental Issues and Responsibilities 3. Labor Relations | <ol style="list-style-type: none"> 1. Customer Satisfaction Survey (every year) 2. Customer Visits and Audits (irregularly) 3. Websites, Phone Calls or E-mail (irregularly) 4. E-mail Contacts on company's Website (permanent) |
| Suppliers | <ol style="list-style-type: none"> 1. Disclosure on Conflict Minerals 2. Environmental Management 3. Hazardous Substance Management | <ol style="list-style-type: none"> 1. Suppliers Visits and Audits (irregularly) 2. E-mail Contacts on company's Website (permanent) 3. Websites, Phone Calls or E-mail (irregularly) |
| Shareholders | <ol style="list-style-type: none"> 1. Company Performance 2. Corporate Governance 3. Investment Plan | <ol style="list-style-type: none"> 1. E-mail Contacts on company's Website (permanent) 2. TWSE MOPS (irregularly) 3. Annual Report and Shareholders' Meeting (every year) 4. Investors' Forum/ Conferences (every year) |
| Government | <ol style="list-style-type: none"> 1. Corporate Governance 2. Environmental Issues and Responsibilities 3. Labor Relations | <ol style="list-style-type: none"> 1. E-mail Contacts on company's Website (permanent) 2. Participate in Seminars, Workshops and Forums (irregularly) 3. Government Documents, Phone Calls and E-mails (irregularly) |
| Community | <ol style="list-style-type: none"> 1. Social Involvement 2. Corporate Social Responsibilities | <ol style="list-style-type: none"> 1. E-mail Contacts on company's Website (permanent) 2. Community Event Engagement (irregularly) |
| Consumer | <ol style="list-style-type: none"> 1. Green Products 2. Environmental Issues and Responsibilities | <ol style="list-style-type: none"> 1. E-mail Contacts on company's Website (permanent) 2. Websites, Phone Calls or E-mail (irregularly) |
| Media | <ol style="list-style-type: none"> 1. Company Performance 2. Corporate Social Responsibilities | <ol style="list-style-type: none"> 1. E-mail Contacts on company's Website (permanent) 2. Publish Press Release (irregularly) 3. Websites, Phone Calls or E-mail (irregularly) |
| Directors and Supervisors | <ol style="list-style-type: none"> 1. Company Performance 2. Corporate Governance | <ol style="list-style-type: none"> 1. Periodical Board Meetings (regularly / irregularly) 2. Websites, Phone Calls or E-mail (irregularly) |
| NGO | <ol style="list-style-type: none"> 1. Environmental Issues and Responsibilities 2. Social Involvement | <ol style="list-style-type: none"> 1. E-mail Contacts on company's Website (permanent) 2. External Seminars and Workshops Participation (irregularly) 3. Company E-mail (irregularly) 4. Holy Stone Foundation (irregularly) |